2200 W. Altorfer Dr. Suite B · Peoria, IL 61615

ISO 17025 Registry no. 17-B-00133

Business Emergency Preparedness

Disaster Preparedness Guide

a. Focus on prevention.

Regular checks of sprinklers & fire extinguishers. Smoke detectors and CO monitors.

Plan for a continuity of computer operations.

Prevention includes surge protectors, duplicate servers, etc. Regular backups, firewalls, etc.

Protect vital records.

Fireproof safe. Cloud. Copies off-site. Employee records, contracts, financials, permits.

Create backup copies of critical data and programs and keep in a separate location.

b. Know your risks and types of disasters.

Not just natural (tornado, fire, earthquake, etc). Train derailment, airplane crash, ammonia leak, etc. What does your neighbor do?

c. Appoint a disaster recovery team.

Include someone from all areas of the business. Designate roles and responsibilities and a clear chain of command. Appoint a spokesperson to speak on behalf of the company.

d. Evacuation plans.

If escape, primary and secondary routes. Are they marked, lit & easily reached? Meeting place and head counts.

What about people who will need assistance (disabled, children, injured, asthma, etc.)? Who will assist and how?

Do you know who was in the business when the incident occurred?

What about shelter-in-place procedures?

e. Updated emergency numbers. Establish an emergency communications plan.

Not just 911. Cilco? Phone? Water? Employees? Disaster team? Clients? Landlord? Contacts for other businesses in a shared building? Construction company? Regulatory agencies?

Phone trees for communication with employees, families.

Where are your ER numbers? Written down in a book? Cell phone? Who has your number?

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f. Emergency kit and disaster prevention equipment.

Flashlight**S**, batteries, first aid, bottled water, tools, portable AM/FM radio. Where are the gas/water shut-offs? Do you need tools to turn those off? Two-way radios for communications?

- g. Insurance coverages and contact information. Know how to access it.
- h. Recovery plan.

Damage assessment. Salvage operations.

Product destruction plan. What goes? How to determine. What proof do you need? Camera? Document everything.

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Mutual aid agreements with other facilities or businesses like yours?

i. Keep your plan up to date.

New employees, equipment, floor plans, sites, construction? Where is your plan? Accessible? From where?

j. Train and test your employees.

Different scenarios. Tabletop discussion all the way to full-scale exercise.

Resources: SBA https://www.sba.gov/content/disaster-preparedness

Red Cross ReadyRating http://www.readyrating.org/

Lisa Strickland, Daily Laboratories.
Assistance from Jeff Friday, Crest Foods Co, Inc.
Hartford Insurance Co.